



Med Tips



April, 2010

Cleaning Companion/HELIOS Gauges

Please be cautious when cleaning gauges found on Companion and HELiOS units. Chemicals and other ingredients in many cleaning, disinfecting, and leak detecting products can degrade plastic components used in Companion and HELiOS units and eventually cause them to fail. Listed below are products that are acceptable, categorized by function:

Function	Acceptable Product
Cleaning	<ul style="list-style-type: none"> • Sporicidin ® Disinfectant Solution • Mild dish washing detergent/warm water solution
Disinfecting	<ul style="list-style-type: none"> • Sporicidin ® Disinfectant Solution • Household Bleach (1:10 dilution with water, freshly made within 24 hours)
Leak Detecting	<ul style="list-style-type: none"> • Snoop ® Liquid Leak Detector

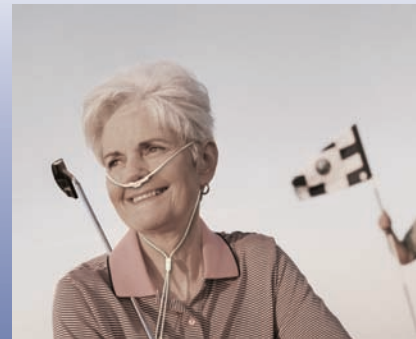
HELIOS and Companion Warming Coil Change Reminder

During 2005 the warming coil was changed for the HELiOS and Companion reservoirs. Please be sure if you have a previous model, which consisted of 11 inch coils around the diameter of the tank, you use the correct part numbers for plumbing replacements. Please contact Technical Service if you need assistance.

HELIOS Portables and Flow

If a HELiOS portable ceases to deliver oxygen during use, there can be several culprits.

1. Low Saturation Pressure
 - a. Supply source is undersaturated
 - b. User improperly fills/ doesn't create a good seal.
2. Cannula
 - a. Moisture in the cannula
 - b. Not properly attached
 - c. Kinks
 - d. Not positioned in the user's nose properly
3. Unit is empty



Customer & Technical Info

For ordering information contact

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